



CURRICULUM VITAE  
LIZAN VAN DEN AKER

# PROFILE



Lizan van den Aker

I am a social, motivated, ambitious, openminded and creative woman with genuine interest in people and love for design, food, traveling, socializing, laughing and learning.

Thanks to many years of experience with high quality IT implementations, working in an Agile environment according to the principles of SCRUM and DevOps, and being part of a development team myself, I know how to communicate with both developers and stakeholders and I know how to distinguish important matters from nice-to-haves.

With my interest in user-friendliness and UX I always seek to take the product to an even higher level and due to my previous work as a Software Test Specialist I have an eye for detail and I recognize edge cases in an early stage.

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- Boxtel, Netherlands
- February 1st, 1992
- Dutch
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# EDUCATION

SEP '09 - BACHELOR OF IT FONTYS EINDHOVEN, THE NETHERLANDS

Higher Professional Education (HBO)

- Major: Media Design
- Minor: Entrepreneurship
- Innovation: Game Design & Technology
- Thesis: Usability & User Experience

SEP '04 - SECONDARY SCHOOL JACOB-ROELANDSLYCEUM BOXTEL, THE NETHERLANDS

Senior General Secondary Education (HAVO)

- Profile: Science & Health

# SKILLS

Hard skills

- Project Management
- Software Testing
- Software Development
- Usability / UX
- Webdesign
- SCRUM
- Agile
- DevOps
- Continuous Integration
- AWS
- Jira
- Github
- Envoyer
- Jenkins
- BrowserStack
- Illustrator
- InDesign
- Dreamweaver
- Adobe XD
- HTML / CSS

Soft skills

- Motivated
- Hard worker
- Team player
- Independent
- Ambitious
- Go-getter
- Enthusiastic
- Communicative
- Creative
- Open-minded
- Adventurous
- Fierce
- Trustworthy
- Loyal
- Fun :-)

Languages

- Dutch (mother tongue)
- English (fluent)

# CERTIFICATIONS

- ITIL Foundation
- ISTQB-ISEB Foundation
- Agile Scrum Foundation
- Tmap Next Foundation

# EXPERIENCE

APR '22 - PRODUCT OWNER TRAVIS TILBURG, THE NETHERLANDS

Currently I am busy getting to know everyone at TRAVIS and how they contribute to the future of TRAVIS, learning about the company, their vision, their work-way, what is expected of me in this position within the company TRAVIS and how I can balance all that and fit in.

I am very excited about this next step in my career and to be able to develop my skills as a Product Owner even more. I am very eager to contribute to the improvement of the products TRAVIS has to offer. To be continued!

DEC '19 - PRODUCT OWNER QBIXX VEGHEL & ROTTERDAM, THE NETHERLANDS

My role at Qbixx was very diverse. As Product Owner I managed multiple projects and a team of developers from all over the world. I managed our backlog and sprints in Jira. I wrote, prioritized and assigned the tickets to the developers and reviewed their work before showing it to the client. Some examples of the clients I worked for in name of Qbixx are SmartHealth and VITR.

I made sure that new features were well thought out because I believe it makes the implementation run smoothly. I asked our clients / stakeholders very critical questions about what they actually wanted and why. After that I thought about the best way to implement this to meet their desires. I always keep usability and UX in mind as I strongly feel that this is incredibly important. If needed I discussed my ideas with my team so that together we could come up with the best solution. Quality always comes first!

AUG '19 - DATA ANALYST NEDIS 's HERTOGENBOSCH, THE NETHERLANDS

For this short project I was asked by Nedis to come up with a solution to increase the findability of the products on their webshop. To accomplish that, I created a completely new webtree to improve the flows of finding the right products. I used more userfriendly terms, categories and product titles to make it even easier for the customers to find what they need in a matter of seconds.

OCT '17 - GLOBE TROTTER PLANET EARTH ASIA & OCEANIA

I left the life that I knew behind for an incredible journey around the world that led me to amazing places, experiences and people all over the globe. It has taught me so much about different cultures, religions, traditions, food, friendship, life, the world we live in and most importantly about myself.

With this life changing adventure I proved myself that I can do anything I set my mind to. I'm driven, disciplined and confident. But I'm also a lot more patient, understanding and open.

NOV '13 - MEDIOR TEST CONSULTANT COMPUTEST ZOETERMEER, THE NETHERLANDS

With a detailed check on digital products I prevented production errors. To make testing run smoothly, I also contributed to the development of test automation. I always looked at the products I worked with from a usability point of view, because userfriendliness and consistency are - in my opinion - the most important characteristics of modern web solutions.

In name of Computest I worked for different clients, such as Malmberg and Nationale Nederlanden. For both of these clients I have written several reports on how to improve their products and/or services in terms of usability and UX.

At Malmberg - where I was a consultant for over 3 years - we worked in an Agile environment using SCRUM and DevOps. I have eventually taken on the role of SCRUM Master for our team besides my role as software test consultant.

FEB '13 - WEB DEVELOPER & VISUAL DESIGNER FRUITCAKE SINT-OEDENRODE, THE NETHERLANDS

Research about usability & user experience was the main goal of this internship at Fruitcake. What are the 'guidelines'? What works and what doesn't? How does the human brain process content? And so on. After finding the answers to these questions I used my new knowledge as a base for designing and creating a mobile application.